

Your Retirement Account Your Way™

More Choices. More Control. More Flexibility.



A New Precious Metals Storage Facility Located in the West Coast

We have approved the use of a second precious metals storage facility. Located in San Diego, California, BlueVault provides segregated storage for gold and silver bullion only. For more information, visit their website at www.bluevaultsecure.com or call 619-342-8090.

Our original precious metals storage facility, **Delaware Depository Services Company**, provides storage for all precious metals.

New Requirement for Subscription Agreements

The investor's signature is now required on all Subscription Agreements. When you obtain a Subscription Agreement from your investment sponsor, make sure you sign it prior to submitting it along with your **Investment Authorization**.

For more information on our investment document requirements, please **click here**.

Prohibited Transaction Questionnaire

The **Prohibited Transaction Questionnaire** form must be completed by all investors who are lending funds to or buying stock or an interest in a Limited Liability Company (LLC), Limited Partnership (LP), or any other business entity. The form is not required for investments in IRA LLCs.

Submit the questionnaire form with the **Investment Authorization** form and any applicable **required investment documents.**

Paperless Statements

You can opt-in to receive paperless statements by logging in to your account online **here**. If you don't have an online account and wish to establish one, submit an **Internet Access Request** form. Should you require any assistance, send an email to **webmaster@iraservices.com**.

For those who prefer paper statements, you will continue to receive them, but starting in 2015 we will charge a small fee for paper statements.



Tell Us How We're Doing

In an effort to continually improve our service, we invite you to provide us with any feedback (good or bad) you may have, or tell us about anything you'd like to see changed, added or improved. Send your testimonials and/or comments to **feedback@iraservices.com**.

Social Media

For general updates, reminders and special offers, stay connected with us through the following social media platforms!